

DLS Internet Services
950 E Oak St
Lake in the Hills, IL 60156

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street S.W.
Washington, D. C. 20554

Re: WC Docket No. 05-196

DLS Internet Services submits this communication as a “Compliance Letter” in regard to E911 Requirements for IP-Enabled Service Providers.

Through co-ordination and reselling of services provided by Level 3 Communications, DLS Internet Services transmits all 911 calls as well as a call back number and the caller’s “Registered Location” for each call to the appropriate emergency authority that serves the caller’s “Registered Location” where that agency is capable of receiving such information. DLS Internet Services is not directly connected to any Selective Routers, but is connected via Level 3 to all Selective Routers available to subscriber’s utilizing the “Enhanced Local Service” and “Inbound Local” Level 3 services.

DLS Internet Services requires that each customer sign an agreement that clearly includes the limitations of using 911 and E911 in conjunction with provided VoIP services and has done so since the beginning of this service offering and keeps a copy of such agreements on file.

DLS Internet Services requires that each customer provide us with a “Registered Location” for each telephone number provided for the customer’s use and provides multiple methods for a customer to update their “Registered Location” information including a toll-free call from their CPE. Updates to a subscriber’s “Registered Location” are transmitted to Level 3 via their required methods.

DLS Internet Services provides to all subscribers, both new and existing, warning stickers stating “E911 service may be limited or unavailable” and instructs subscribers to place the sticker on or near the CPE.

Sincerely,

Stephen Dolloff
DLS Internet Services